

All continuing education events provided by PSHA adhere to the [PSHA CE Policy – Aligned with ASHA Standards](#)

Cancellation/Refund Policy

A deadline for cancellations will be set for each event. A 10% processing fee will be deducted from registration fees paid.

Professional Conduct and Discrimination Policy

All participants are expected to conduct themselves in a professional manner. Please review PSHA's Professional Conduct and DEI Commitment inside the CEU Policy link shared above.

Complaint Policy

Questions and concerns should be emailed to psha@psha.org. Complaints arising during or after an event can be filed using the [PSHA CE Complaints and Appeals Form](#)

Accessibility Policy

The Association is committed to providing an outstanding experience for all participants at its events. We strive for full access to the activities of these events and accommodations relating to mobility, hearing, vision or other areas may be provided. We ask that requests for reasonable accommodations at the event be made as early as possible, and well in advance of the event, so we may explore options to best meet the individual's need or provide a resource/suggestion to help meet the individuals' requirement.

Potential Barriers: Although we strive to make these events as accessible as possible to all members, some barriers may remain due to financial, logistical, facility, vendor, or volunteer/staffing limitations.

If the association is unable to provide an accommodation due to one or more of the reasons stated above and the individual feels attendance is no longer an option, the Association will provide a full refund of the event registration fee.



ASHA CE
APPROVED PROVIDER

**Pennsylvania
Speech-Language-Hearing
Association**